



NEW ZEALAND AQUAVIT LIMITED

March 2021

REFUND POLICY

We take pride in our the quality of our products, and hope you enjoy them.

However, if you are not 100% satisfied with your purchase, you can either return your order for a full refund or exchange it for something else of equal value. You can return or exchange your purchase for up to 14 days from the purchase date (conditions apply – see below).

If you wish to return or exchange, message us via the Contact page of our website with your details and we will arrange a speedy resolution for you.

Conditions:

- Returned or exchanged alcoholic beverage products in bottles must be unopened with security seals intact; in the condition you received them; and in the original box and/or packaging. Unfortunately, for health and safety reasons, bottles that have been opened or have had their security seals tampered with cannot be refunded or exchanged.
- Your purchases are delivered to you by tracked courier services. Our courier company provides us with proof of delivery in the form of a signature or a photograph. We do not refund for any subsequent loss, non-delivery or theft claims, as these are out of our control. Any such claims should be addressed to the courier company directly.
- In the unlikely event that your bottle arrives broken, please email us a photograph of the package/ bottle in situ (i.e where it was delivered) and we'll arrange a replacement.

PEDERSEN Nr. III
The Original New Zealand Aquavit