



NEW ZEALAND AQUAVIT LIMITED

March 2021

SHIPPING and DELIVERY POLICY

We deliver only to New Zealand addresses. We can not deliver anywhere outside New Zealand.

We deliver only to the named holder of the credit card used to purchase our goods.

Because of the nature of our goods, we deliver all our products via tracked courier, with signature on delivery required. When your products are dispatched, we will email you a confirmation of dispatch and the courier tracking number so you may track your delivery.

All orders are subject to product availability.

If an item in your order is unavailable, we will ship you the part of your order that is available. When that item becomes available, we will ship you the rest of your order. Shipping costs for your order are non-refundable and are based on the size/weight of the items you order and your location. The date of delivery for your order may vary due to carrier shipping practices, delivery location, method of delivery and the quantity of items ordered, and in addition your order may be delivered in separate shipments.

Additional shipping charges may apply depending on your location and the size of your order. Rural (RD) and offshore island surcharges may apply and these will be indicated on your shipping methods page during the checkout process.

If there is any damage to the items that you ordered on delivery, you must contact us within 2 days from receipt of your order. Please see our Refund Policy for important details about damaged or lost goods.

We're here to help so, for any other shipping queries,
you are welcome to message us via the Contact page on our website.

PEDERSEN Nr. III
The Original New Zealand Aquavit